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FILED VIA ECFS

January 31, 2011

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W., Room TW-A325
Washington, DC 20554

RE: Qwest ONA Nondiscrimination Report
CC Docket No. 88-2, Phase 1, CC Docket No. 96-128

Dear Ms. Dortch:

Pursuant to the Federal Communications Commission's (Commission) *Orders*¹ concerning Qwest Corporation's (Qwest) Open Network Architecture (ONA) Plans, Qwest hereby submits its ONA Nondiscrimination Report for the fourth quarter of 2010. This report includes both provisioning and maintenance results, and is broken down into the categories as mandated by the Commission in its *MO&O on Reconsideration*, Appendix B.

This report also includes the categories of Public Access Lines in accordance with the *Report and Order* implementing Section 276 of the Telecommunications Act of 1996.

Qwest is filing this report via the Commission's Electronic Comment Filing System in the above-mentioned proceedings.

Please contact me if you have any questions.

Sincerely,

/s/ Glenda Weibel

Copy to: Christina Parker (via e-mail at christina.parker@fcc.gov)

Attachment

¹ See *In the Matter of Filing and Review of Open Network Architecture Plans*, Memorandum Opinion and Order, 5 FCC Rcd. 3103 (1990) and *Memorandum Opinion and Order on Reconsideration*, 5 FCC Rcd. 3084 (1990) ("*MO&O on Reconsideration*"). Also see, *In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996*, Report and Order, 11 FCC Rcd. 20541 (1996) ("*Report and Order*"), vacated in part, *Illinois Pub. Telecom Assoc. v. FCC*, 123 F.3d 693 (D.C. Cir. 1997).

Quarterly ONA Installation Detail Report

Qwest
QTR 4 2010

	AFFILIATE		ALL OTHERS	
A1 - Business				
Total Orders	105,535	Average Interval	63,675	Average Interval
Due Dates Missed	595	(In Days)	470	(In Days)
% Due Dates Missed	0.56%	3	0.74%	3
		0		0
A2 - PBX				
Total Orders	370	Average Interval	1,864	Average Interval
Due Dates Missed	7	(In Days)	50	(In Days)
% Due Dates Missed	1.89%	7	2.68%	9
		2		5
A3 - Centrex				
Total Orders	4,458	Average Interval	2,840	Average Interval
Due Dates Missed	70	(In Days)	60	(In Days)
% Due Dates Missed	1.57%	5	2.11%	5
		1		2
A4 - WATS				
Total Orders	50	Average Interval	850	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	0.00%	3	0.24%	5
		No Activity		1
A5 - Mobile				
Total Orders	No Activity	Average Interval	4	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	1
		No Activity		No Activity
A6 - Feature Group A				
Total Orders	No Activity	Average Interval	17	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	5.88%	12
		No Activity		11
A7 - Foreign Exchange				
Total Orders	43	Average Interval	79	Average Interval
Due Dates Missed	1	(In Days)	3	(In Days)
% Due Dates Missed	2.33%	1	3.80%	2
		1		2

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

Qwest
QTR 4 2010

AFFILIATE			ALL OTHERS	
B1 - Feature Group B				
Total Orders	No Activity	Average Interval	3	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	34
		No Activity		No Activity
B2 - Feature Group D				
Total Orders	No Activity	Average Interval	911	Average Interval
Due Dates Missed	No Activity	(In Days)	28	(In Days)
% Due Dates Missed	No Activity	No Activity	3.07%	16
		No Activity		9
B3 - DID				
Total Orders	80	Average Interval	1,370	Average Interval
Due Dates Missed	38	(In Days)	405	(In Days)
% Due Dates Missed	47.50%	19	29.56%	25
		No Activity		8

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

Qwest
QTR 4 2010

AFFILIATE			ALL OTHERS	
C1 - Packet DDD Line				
Total Orders	No Activity	Average Interval	1	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	6
		No Activity		No Activity
C2 - Packet Synchronous Access				
Total Orders	2	Average Interval	1,871	Average Interval
Due Dates Missed	1	(In Days)	217	(In Days)
% Due Dates Missed	50.00%	11	11.60%	16
		No Activity		7
C3 - Packet Asynchronous Access				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 4 2010

AFFILIATE			ALL OTHERS	
D1 - Protective Alarm				
Total Orders	2	Average Interval	24	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	0.00%	2	0.00%	2
		No Activity		No Activity
D2 - Protective Relay				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
D3 - Control Circuit				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 4 2010

AFFILIATE			ALL OTHERS	
E1 - Telegraph 75 Baud				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
E2 - Telegraph 150 Baud				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 4 2010

AFFILIATE			ALL OTHERS	
F1 - Voice, Non-Switched Line				
Total Orders	No Activity	Average Interval	7	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	14.29%	16
		No Activity		No Activity
F2 - Voice, Switched Line				
Total Orders	6	Average Interval	254	Average Interval
Due Dates Missed	4	(In Days)	54	(In Days)
% Due Dates Missed	66.67%	7	21.26%	19
		No Activity		3
F3 - Voice, Switched Trunk				
Total Orders	No Activity	Average Interval	405	Average Interval
Due Dates Missed	No Activity	(In Days)	46	(In Days)
% Due Dates Missed	No Activity	No Activity	11.36%	16
		No Activity		8
F4 - Voice and Tone, Radio Land Line				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F5 - Data, Low Speed				
Total Orders	No Activity	Average Interval	4	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	25.00%	12
		No Activity		No Activity
F6 - Basic Data and Voice				
Total Orders	No Activity	Average Interval	376	Average Interval
Due Dates Missed	No Activity	(In Days)	49	(In Days)
% Due Dates Missed	No Activity	No Activity	13.03%	13
		No Activity		4
F7 - Voice/Data PSN Access Tie Trunk				
Total Orders	No Activity	Average Interval	8	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	11
		No Activity		No Activity
F8 - Voice/Data SSN Access				
Total Orders	No Activity	Average Interval	25	Average Interval
Due Dates Missed	No Activity	(In Days)	4	(In Days)
% Due Dates Missed	No Activity	No Activity	16.00%	24
		No Activity		12
F9 - Voice/Data SSN Intermachine Trunk				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F10 - Data Extension, Voice Grade				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

F11 - Voice Grade Telephoto and Facsimile

Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

F12 - Protective Relay, Voice Grade

Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

Qwest
QTR 4 2010

AFFILIATE

ALL OTHERS

G1 - Program Audio, 200-3500 Hz

Total Orders	No Activity	Average Interval	2	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	50.00%	12
		No Activity		No Activity

G2 - Program Audio, 100-5000 Hz

Total Orders	No Activity	Average Interval	3	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	4
		No Activity		No Activity

G3 - Program Audio, 50-8000 Hz

Total Orders	No Activity	Average Interval	4	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	6
		No Activity		No Activity

G4 - Program Audio, 50-15000 Hz

Total Orders	No Activity	Average Interval	8	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	12.50%	10
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 4 2010

AFFILIATE			ALL OTHERS	
H1 - TV Channel 1 Way 15 kHz Audio				
Total Orders	3	Average Interval	40	Average Interval
Due Dates Missed	1	(In Days)	13	(In Days)
% Due Dates Missed	33.33%	13	32.50%	10
		No Activity		15
H2 - TV Channel 1 Way 5 kHz Audio				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 4 2010

	AFFILIATE		ALL OTHERS	
I1 - Digital Voice Circuit				
Total Orders	1	Average Interval	14	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	0.00%	6	14.29%	3
		No Activity		No Activity
I2 - Digital Data, 2.4 kbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
I3 - Digital Data, 4.8 kbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
I4 - Digital Data, 9.6 kbps				
Total Orders	No Activity	Average Interval	52	Average Interval
Due Dates Missed	No Activity	(In Days)	3	(In Days)
% Due Dates Missed	No Activity	No Activity	5.77%	14
		No Activity		No Activity
I5 - Digital Data, 56 kbps				
Total Orders	No Activity	Average Interval	9	Average Interval
Due Dates Missed	No Activity	(In Days)	2	(In Days)
% Due Dates Missed	No Activity	No Activity	22.22%	23
		No Activity		3

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 4 2010

		AFFILIATE		ALL OTHERS	
J1 - Dedicated Hicap Digital, 1.544 mbps					
Total Orders	51	Average Interval		44,958	Average Interval
Due Dates Missed	12	(In Days)		5,620	(In Days)
% Due Dates Missed	23.53%	26		12.50%	16
		7			5

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 4 2010

AFFILIATE			ALL OTHERS	
K1 - Dedicated Hicap Digital, 3.152 mbps				
Total Orders	No Activity	Average Interval	47	Average Interval
Due Dates Missed	No Activity	(In Days)	8	(In Days)
% Due Dates Missed	No Activity	No Activity	17.02%	25
		No Activity		18
K2 - Dedicated Hicap Digital, 6.312 mbps				
Total Orders	No Activity	Average Interval	3	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	33.33%	104
		No Activity		No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps				
Total Orders	8	Average Interval	2,571	Average Interval
Due Dates Missed	7	(In Days)	604	(In Days)
% Due Dates Missed	87.50%	55	23.49%	21
		18		4
K4 - Dedicated Hicap Digital, >45 mbps				
Total Orders	2	Average Interval	290	Average Interval
Due Dates Missed	2	(In Days)	56	(In Days)
% Due Dates Missed	100.00%	84	19.31%	17
		No Activity		11

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 4 2010

AFFILIATE			ALL OTHERS	
L1 - Smart PAL				
Total Orders	No Activity	Average Interval	816	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	0
		No Activity		No Activity
L2 - Basic PAL				
Total Orders	No Activity	Average Interval	1,109	Average Interval
Due Dates Missed	No Activity	(In Days)	12	(In Days)
% Due Dates Missed	No Activity	No Activity	1.08%	1
		No Activity		2

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Maintenance Report**Qwest
QTR 4 2010**

	AFFILIATE	ALL OTHERS
A1 - Business		
Total Tickets	1	9
Average Interval in Hrs/Mns	10:23	3:30
A2 - PBX		
Total Tickets	2	159
Average Interval in Hrs/Mns	2:48	3:36
A3 - Centrex		
Total Tickets	6	19
Average Interval in Hrs/Mns	29:31:00	4:18
A4 - WATS		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
A5 - Mobile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
A6 - Feature Group A		
Total Tickets	No Activity	9
Average Interval in Hrs/Mns	No Activity	3:28
A7 - Foreign Exchange		
Total Tickets	5	55
Average Interval in Hrs/Mns	4:12	13:45

Quarterly ONA Maintenance Report**Qwest
QTR 4 2010**

	AFFILIATE	ALL OTHERS
B1 - Feature Group B		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
B2 - Feature Group D		
Total Tickets	No Activity	30
Average Interval in Hrs/Mns	No Activity	1:25
B3 - DID		
Total Tickets	3	115
Average Interval in Hrs/Mns	0:40	3:59

Quarterly ONA Maintenance Report
Qwest
QTR 4 2010

	AFFILIATE	ALL OTHERS
C1 - Packet DDD Line		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
C2 - Packet Synchronous Access		
Total Tickets	No Activity	72
Average Interval in Hrs/Mns	No Activity	2:44
C3 - Packet Asynchronous Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

Quarterly ONA Maintenance Report
Qwest
QTR 4 2010

	AFFILIATE	ALL OTHERS
D1 - Protective Alarm		
Total Tickets	No Activity	10
Average Interval in Hrs/Mns	No Activity	2:32
D2 - Protective Relay		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
D3 - Control Circuit		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

Quarterly ONA Maintenance Report
Qwest
QTR 4 2010

	AFFILIATE	ALL OTHERS
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	2
Average Interval in Hrs/Mns	No Activity	2:03

Quarterly ONA Maintenance Report

Qwest
QTR 4 2010

	AFFILIATE	ALL OTHERS
F1 - Voice, Non-Switched Line		
Total Tickets	No Activity	19
Average Interval in Hrs/Mns	No Activity	7:08
F2 - Voice, Switched Line		
Total Tickets	44	432
Average Interval in Hrs/Mns	4:04	4:27
F3 - Voice, Switched Trunk		
Total Tickets	4	266
Average Interval in Hrs/Mns	1:45	2:19
F4 - Voice and Tone, Radio Land Line		
Total Tickets	No Activity	28
Average Interval in Hrs/Mns	No Activity	2:36
F5 - Data, Low Speed		
Total Tickets	No Activity	26
Average Interval in Hrs/Mns	No Activity	5:09
F6 - Basic Data and Voice		
Total Tickets	6	931
Average Interval in Hrs/Mns	1:44	3:11
F7 - Voice/Data PSN Access Tie Trunk		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	2:27
F8 - Voice/Data SSN Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F9 - Voice/Data SSN Intermachine Trunk		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F10 - Data Extension, Voice Grade		
Total Tickets	No Activity	5
Average Interval in Hrs/Mns	No Activity	2:33
F11 - Voice Grade Telephoto and Facsimile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F12 - Protective Relay, Voice Grade		
Total Tickets	No Activity	2
Average Interval in Hrs/Mns	No Activity	13:29

Quarterly ONA Maintenance Report

Qwest
QTR 4 2010

	AFFILIATE	ALL OTHERS
G1 - Program Audio, 200-3500 Hz		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	0:12
G2 - Program Audio, 100-5000 Hz		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	2:30
G3 - Program Audio, 50-8000 Hz		
Total Tickets	3	25
Average Interval in Hrs/Mns	3:48	8:18
G4 - Program Audio, 50-15000 Hz		
Total Tickets	No Activity	16
Average Interval in Hrs/Mns	No Activity	4:10

Quarterly ONA Maintenance Report

Qwest
QTR 4 2010

	AFFILIATE	ALL OTHERS
H1 - TV Channel 1 Way 15 kHz Audio		
Total Tickets	2	3
Average Interval in Hrs/Mns	1:09	3:03
H2 - TV Channel 1 Way 5 kHz Audio		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

Quarterly ONA Maintenance Report

Qwest
QTR 4 2010

	AFFILIATE	ALL OTHERS
I1 - Digital Voice Circuit		
Total Tickets	No Activity	11
Average Interval in Hrs/Mns	No Activity	2:24
I2 - Digital Data, 2.4 kbps		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	4:44
I3 - Digital Data, 4.8 kbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
I4 - Digital Data, 9.6 kbps		
Total Tickets	No Activity	40
Average Interval in Hrs/Mns	No Activity	7:19
I5 - Digital Data, 56 kbps		
Total Tickets	No Activity	704
Average Interval in Hrs/Mns	No Activity	2:11

Quarterly ONA Maintenance Report

Qwest
QTR 4 2010

	AFFILIATE	ALL OTHERS
J1 - Dedicated Hicap Digital, 1.544 mbps		
Total Tickets	112	13,441
Average Interval in Hrs/Mns	4:03	3:00

Quarterly ONA Maintenance Report

Qwest
QTR 4 2010

	AFFILIATE	ALL OTHERS
K1 - Dedicated Hicap Digital, 3.152 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K2 - Dedicated Hicap Digital, 6.312 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps		
Total Tickets	4	380
Average Interval in Hrs/Mns	1:00	1:31
K4 - Dedicated Hicap Digital, >45 mbps		
Total Tickets	No Activity	42
Average Interval in Hrs/Mns	No Activity	7:08

Quarterly ONA Maintenance Report

Qwest
QTR 4 2010

	AFFILIATE	ALL OTHERS
L1 - Smart PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
L2 - Basic PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

Quarterly ONA Maintenance Report - Tickets with Due Dates

Qwest
QTR 4 2010

	AFFILIATE	ALL OTHERS
A1 - Business		
Total Tickets	19,777	16,071
Average Interval in Hrs/Mns	16:42	18:11
Due Dates Missed	1,951	1,761
% Due Dates Missed	9.86%	10.96%
A2 - PBX		
Total Tickets	52	258
Average Interval in Hrs/Mns	15:10	41:58:00
Due Dates Missed	6	46
% Due Dates Missed	11.54%	17.83%
A3 - Centrex		
Total Tickets	766	585
Average Interval in Hrs/Mns	21:51	16:47
Due Dates Missed	90	63
% Due Dates Missed	11.75%	10.77%
A4 - WATS		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	0:02
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	0.00%
A5 - Mobile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
A6 - Feature Group A		
Total Tickets	No Activity	16
Average Interval in Hrs/Mns	No Activity	29:09:00
Due Dates Missed	No Activity	4
% Due Dates Missed	No Activity	25.00%
A7 - Foreign Exchange		
Total Tickets	28	84
Average Interval in Hrs/Mns	24:46	20:41
Due Dates Missed	4	7
% Due Dates Missed	14.29%	8.33%

Quarterly ONA Maintenance Report - Tickets with Due Dates
Qwest
QTR 4 2010

	AFFILIATE	ALL OTHERS
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	15
Average Interval in Hrs/Mns	No Activity	14:45
Due Dates Missed	No Activity	2
% Due Dates Missed	No Activity	13.33%
